
SUICA – JR & METRO PASS

NZD30 + Ticketing fee NZD10 per card

1,500 YEN + 500 YEN deposit included on the card at time of purchase.

Children under 6 years of age can ride on local trains free of charge. (Fee required for reserved seats)

A delivery fee applies (NZ\$10 for courier post). Delivery can take up to 7 working days from the date of issue.

Delivery can only be made within New Zealand to a residential street address or business street address.

Courier requires a signature upon delivery. Please provide a street address where you will be during normal business hours.

You could also pickup from JTB New Zealand Auckland office during our office hours.

JTB New Zealand: Level 5, 191 Queen Street, Auckland CBD

SUICA QUICK GUIDE

WHAT IS THE SUICA?

The **Suica** is a prepaid IC (integrated circuit) card issued by JR EAST. This rechargeable card can be used to pay fares on public transportation and to make payments at convenience stores, shops and restaurants, and even vending machines with just a quick touch of the card to a reader.

WHAT ARE THE ADVANTAGES OF USING THE SUICA?



Save time by avoiding the hassle and confusion of buying new tickets when changing to a train line run by a different company. You do not need to buy a ticket from a vending machine. You just have to tag on and off.

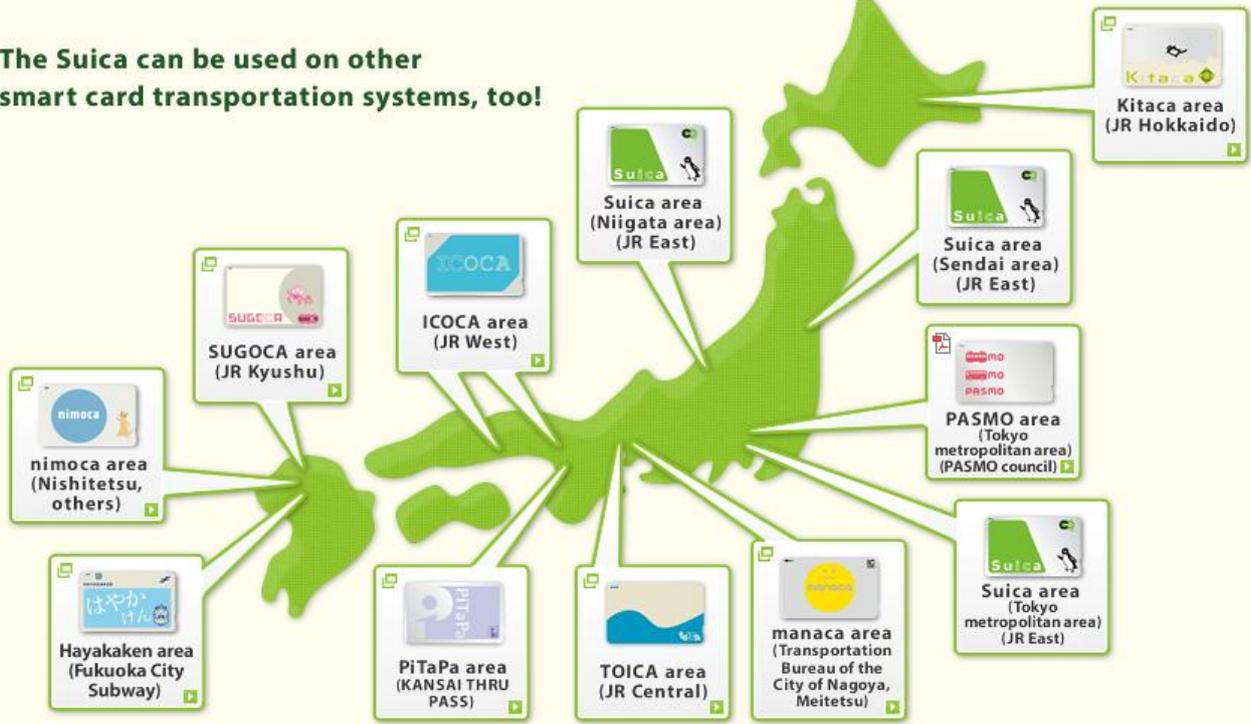
Save money because the Suica offers a marginal discount on every trip.

Enjoy flexibility regarding your trip because you will not have to worry about specifying locations when boarding trains or buses. You can simply hop on and off wherever you want.

Also functioning as an **electronic wallet**, the Suica can be used to make small purchases from vending machines and convenience stores, and restaurants displaying the IC card symbol. You can also use it to rent coin lockers and to pay for taxis. There is no need to worry about not having enough change.

WHERE CAN I USE IT?

The Suica can be used on other smart card transportation systems, too!



The Suica can be used on JR East lines in the Tokyo metropolitan area as well as for subways, buses and the Tokyo Monorail that connects Haneda Airport with Tokyo. In addition to the Tokyo area, the Suica can be used for certain transportation systems in the Sendai and Niigata, Hokkaido, Tokai, West Japan and Kyushu areas.

The Suica cannot be used for continuous travel between areas. The use of transportation begun in one area must be ended in that area. When crossing from one area to another, first leave the ticket gate and then re-enter. (For example, you cannot travel continuously from Tokyo to Kyoto by train with your Suica.)

Note: Additional tickets must be purchased to use the Suica for travel on a limited express, express or Green Car. The Suica cannot be used for travel on the Shinkansen (bullet train).

It can be used wherever the below logos are displayed.

 Suica	 Kitaca	 PASMO	 manaca	 TOICA
 ICOCA	 Hayakaken	 nimoca	 SUGOCA	<div style="border: 1px solid red; padding: 5px; color: red; text-align: center;">The Suica cannot be used for stores in the PiTaPa shopping network.</div>

HOW DO I TOP IT UP?

The Suica can be loaded and used as many times as desired. With cash, it can be loaded up to a maximum of JPY20,000 at Automatic Ticket Vending Machines and Fare Adjustment Machines displaying the Suica mark. Credit cards cannot be used to load a Suica through these machines. Alternatively, you can charge your Suica at convenience stores.

HOW MANY CARDS DO I NEED?

You only need one card per person.

CAN CHILDREN GET SUICA TOO?

Children under 6 years of age ride for free; you just need to get them through the gate when you are passing. Two children per adult are allowed for free, and you will have to pay for reserved seats. Older children from 6 to 11 years of age can get a "My Suica for Kids" card, which you have to get at one of the counters at the train station. Fares for that age are about half the price of an adult fare. *(It is recommended to bring passports to identify the age when getting Suica for your child.)* For ages 12 and up, you need a regular Suica card.

HOW DO I KNOW HOW MUCH MONEY IS LEFT ON MY CARD?

When you scan your card through the reader on the ticket gate, it will show you the balance on your card. If you do not have enough, you can top up your card using the Fare Adjustment Machines inside the station once you have gone through the ticket gates.

HOW LONG IS THE SUICA CARD VALID FOR?

The validity period of the Suica is 10 years. Therefore, you can bring it home and then use it again when you visit Japan before it expires. However, your card may get locked if not used for a long time. You can reactivate it if you top it up using a ticket machine.

WHAT IS THE DIFFERENCE BETWEEN SUICA AND PASMO?

The Suica and the Pasma are sold by different companies; JR EAST sells the Suica while non-JR rail operators in the Tokyo area sell the Pasma. But other than that, they are essentially the same. You can use the Suica wherever you can use the Pasma, and vice versa.

GET REFUND BEFORE LEAVING JAPAN

You will be paid back the remaining amount in your SUICA minus the commission fee of 220 YEN plus your deposit of 500 YEN (Incl. in the card fee when purchasing the card). If your remaining money in your card is less than 220 yen, you will only receive your deposit.

SUICA refund can only be done at JR East stations. If you leave for non-JR East area, you wouldn't be able to refund your card. You could still use the amount left in your card as IC Money at shops which accept Suica payment (e.g. convenience stores, Don Quijote, Electronics retail stores, AEON malls etc...) in other areas.

For bookings please contact JTB.

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